

May. 2, 2005 3:17PM

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Arthur S. Haseltine

Serial No: 09/731,680

Examiner: Robinson-Boyce, A.K.

Filed: December 6, 2000

Group Art Unit: 3623

For: METHOD AND SYSTEM PROVIDING OUT-SOURCED,
MERCHANDISE RETURN SERVICES

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Supplemental Reply

*** via the Centralized Facsimile Facility for ***
Official Patent Application Related Correspondence
*** (703) 872-9306 ***

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This Supplemental Reply is filed to supplement applicant's Amendment mailed March 22, 2005, and following an Examiner Interview on April 20, 2005. Please amend the subject patent application as follows: